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An analysis and comparison of the use of RFID tags for monitoring in Schools and Hospitals: do the benefits outweigh the risks?

International Baccalaureate

Extended Essay

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An analysis and comparison of the use of RFID tags for monitoring in Schools and Hospitals: do the benefits outweigh the risks?

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Abstract

This essay compares and analyses the use of RFID technology to monitor people in two situations: Schools and Hospitals, weighing up the benefits against the risks in each situation.

It covers the technological and historical background of RFID technology and its use in schools and hospitals. It shows how the technology can be used to assist attendance taking in schools, increasing student safety, and how it is used to monitor the movements of patients within a hospital ensuring maximum patient safety.

It explores the social, economic and ethical impacts of the technology on various stakeholders, and how these have impacted the trials leading to their success or failure. The economic implications are discussed in regards to the cost of each system to each organisation. The legal implications for both schools and hospitals have been closely analysed, particularly the issue of data security within the system. If schools and hospitals are collecting and storing data about the movements of people, they would have to ensure the data was sufficiently secure to prevent unauthorised access. Individual's privacy, the main ethical concern discussed, could be breached, leading to greater implications if the security was inadequate. Two possible solutions of data security are suggested, using a combination of encryption and user accounts.

On evaluation of the two systems, using RFID to monitor students is not efficient, as the high risk of the breach of privacy outweighs only the minor benefit of taking attendance faster. However, in the hospital situation, patients are hoping for maximum safety and care, therefore are 'glad' they are being more closely monitored, taking less regard to the breach of privacy. Therefore, in hospitals, the benefits of patient safety outweigh the risks.

Word Count: 281

Table of Contents

Introduction4
Chapter 1: IT and Historical Background of RFID Technology
Chapter 2: Uses of RFID Technology9
2.1 RFID Tags in Schools
2.2 RFID Tags in Hospitals
Chapter 3: Legal Implications of RFID Technology
3.1 Legal Implications in Schools
3.2 Legal Implications in Hospitals
Chapter 4: Economic Implications of RFID Technology
4.1 Economic Implications in Schools
4.2 Economic Implication in Hospitals
Chapter 5: Ethical Implications of RFID in Schools and Hospitals
5.1 Privacy in Schools
5.1 Privacy in Hospitals
Chapter 6: Solutions to the problem of data security
6.1 Encryption
6.2 User Accounts
Conclusion
Bibliography26
Appendices

Introduction

My research question is:

"An analysis and comparison of the use of RFID tags for monitoring in Schools and Hospitals: do the benefits outweigh the risks?"

I have written my extended essay in the subject of Information Technology in a Global Society (ITGS). I am currently studying it and I have a keen interest in the area, and the way our developing technology has an effect on society.

I was first interested in the area of RFID technology and how it could be used within schools. However, through secondary research on the internet, I found that the issue was limited in schools due to privacy implications ceasing the school trials. I researched further and found a useful comparison where hospitals use RFID technology to monitor patients. Comparing the two, I chose to analyse the differences between monitoring students at school, and patients in hospitals and why one system was successful compared to the other.

My essay covers the economic, legal and privacy impacts of the implementation of RFID technology in schools and hospitals: whether the benefits outweigh the risks in both situations.

I surveyed 30 students from year 9-12 at my school about the implementation of RFID technology to automatically take attendance¹. I contacted and interviewed various knowledgeable stakeholders: David Straitiff, president and chief officer at Intuitek, supplier of the technology at Brittan Elementary School², Mark Walter, Chief Information Officer at Enterprise Charter School and principal developer of the system³ and Simon Richardson, ICT

¹ Appendix E – Survey of 30 Students Date Conducted: 12th June 2007

² Appendix A – Email Interview with David Straitiff President and CEO Founder or Intuitek, New York. Date of Interview: 18th April 2007

³Appendix D – Email Interview with Mark Walter

Operations manager at Health and Aged care at Werribee Mercy Hospital in Australia⁴. I also managed to find and transcribe an interview with David Morgan, and Ear, Nose and throat surgeon at a hospital in England, who instigated the use of the system⁵. I used a combination of primary and secondary resources to investigate RFID technology in schools and hospitals.

Chief Information officer at Enterprise Charter School, New York Date of Interview: 12th April 2007

⁴Appendix C – Email Interview with Simon Richardson ICT Operations Manager at Heath & Aged Care – Werribee Mercy Hospital, Australia Date of Interview: 31st May 2007

⁵ Appendix B – Interview via Podcast with David Morgan Ear, Nose and Throat Surgeon at Birmingham Heartland's Hospital, UK Date of Interview: 22nds March 2006

Chapter 1: IT and historical background of RFID Technology.

1.1 General Background

RFID (Radio Frequency Identification) Technology uses electronic tags to replace conventional barcodes enabling machines to identify objects. The RFID system consists of a microchip (see Figure 1⁶), connected to an antenna (forming the RFID tag), sending out a signal received by a reader⁷. It uses radio waves to communicate between devices⁸.

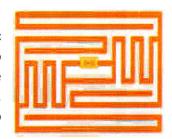


Figure 1: An enlarged microchip found in an RFID tag.

RFID was first used in World War Two where British aircraft needed to be distinguished from other objects on their radars⁹. Scottish physicist, Sir Robert Watson-Watt developed a transmitter to be attached to British planes which first picked up radar signals then sent its own return signal¹⁰. Essentially, Watson-Watt created the first basic RFID system.

Today, RFID has widespread uses. Tags have been used to track goods within a supply chain; ensuring items are delivered from their manufacture site to their point of sale or to their planned destination¹¹. RFID has also been used in tracking livestock: for example Lobsters in the Gulf of Maine have been tagged for conservation research¹², whilst farmers in Australia are required by law to tag their cattle to enable tracking in case of disease and to boost Australia's

6

⁶ 'Radio Frequency Identification', 2007, *Wikipedia, the free encyclopedia* [Online], Available: http://en.wikipedia.org/wiki/RFID [2006, November 21].

⁷ 'RFID FAQs' 2007, Available: http://www.rfidjournal.com/faq [2007, April 18].

⁸ 'Presence Awareness: Optimizing the Marketplace', 2006, *Diamond Cluster* [Online], Available: www.diamondcluster.com/ideas/viewpoint/wppresenceawareness.asp [2007, April 24].

⁹ 'The Basics of RFID Technology', 2006, RFID Journal [Online], Available: http://www.rfidjournal.com/article/articleview/1337/1/129/ [2007, April 18]

¹⁰ Ibid.

¹¹ 'RFID Technology: Readers, Tags, Systems' 2006, Nov. 10 Available: http://www.electronics-manufacturers.com/info/rf/microwave-electronics/rfid-technology-readers-tags-systems.html [2007, April 19].

¹² Cowan, Dianna 2003, June, 'Identifying **Lobsters using Passive Integrated Transponder (PIT) Tags'** Available: http://www.maine.gov/newsletter/june2003/Lobsters%20PIT%20tag.htm [2007, April 18].

cattle exports¹³. Countries, such as the US and Australia, are now embedding RFID tags in passports to create "e-passports"¹⁴.

In the future, RFID technology will become smaller, cheaper and more advanced¹⁵. As the ability of RFID implants into the human skin becomes more realistic, so does our ability to track the individual¹⁶.

The RFID system relies on interaction between tags and readers. Present-day tags often use a silicon microchip able to store a unique serial number including additional information such as batch numbers, point of origin and destination when used to track exports¹⁷. Tags are either passive or active¹⁸. Passive tags do not contain a battery or power source, therefore cannot broadcast their own signal independently; however, radio waves are reflected by the antenna to the reader, receiving the signal¹⁹. Active tags, on the other hand, use their power source to broadcast a signal containing the information stored on its microchip²⁰. This allows tags to transmit radio signals at higher power levels, coping in environments such as water or at longer distances²¹. Active tags due to their battery are more expensive, therefore less common, however are more reliable²².

¹³ 'RFID Tagging of Cattle by Law in Australia', 2005, Jul. 4 *IDTechEx* [Online], Available: http://www.idtechex.com/products/en/articles/00000201.asp [2007, April 18].

¹⁴ Gilbert, Alorie 2004, Oct. 25, 'U.**S. moves closer to e-passports'**, CNet News [Online], Available: http://news.com.com/U.S.+moves+closer+to+e-passports/2100-1012 3-5425314.html [2007, April 19].

¹⁵ 'Radio Frequency Identification (RFID) Systems', 2006, *EPIC* [Online], Available: http://www.epic.org/privacy/rfid/ [2007, April 19].

¹⁶ Ibid.

¹⁷ Op. Cit. 'The Basics of RFID Technology'

¹⁸ Ibid.

¹⁹ Ibid.

²⁰ Ibid.

²¹ 'RFID Solutions for Hospitals' 2006, Available: http://www.activewaveinc.com/applications hospitals.html [2007, May 18].

²² Ibid.

RFID tags with low radio frequencies can be read from short distances (twelve inches) whilst higher frequencies allow tags and readers to communicate over three feet²³. Each tag broadcasts its own unique number to identify the tag. The reader is often connected to a database which can link this number to other corresponding information²⁴.

Software is used in the readers allowing the information to be connected to databases or applications on a network²⁵. Most new readers have network connections through Ethernet, WiFi or USB ports²⁶.

RFID tags do not need line-of-sight to connect with a reader²⁷. They can work in environments with dirt, dust, moisture or poor visibility²⁸. The signal can be encoded, securing data transmission²⁹. This is particularly important when carrying sensitive information, an issue when monitoring people.

²³Op. Cit. 'The Basics of RFID Technology'

²⁴ 'Intuitek: RFID' 2007, Available: http://www.intuitek.com/Home/RFID [2007, April 18].

²⁵ Ibid.

²⁶ Op. Cit. 'The Basics of RFID Technology'

²⁷ Op. cit. 'Presence Awareness: Optimizing the Marketplace'

²⁸ Ibid.

²⁹ Op. Cit. 'RFID Technology: Readers, Tags, Systems'

Chapter 2: Uses of RFID Technology.

2.1 RFID Tags in Schools

Some schools are using RFID to monitor students. Several US schools have trialed systems to monitor attendance. They were initiated for a faster, more accurate method of taking attendance improving students' safety³⁰.

Students and staff at Enterprise Charter School (ECS) in New York, USA were issued passive RFID badges (embedded with their 9-digit student ID number³¹) with their photo and homeroom/staff position printed on it³². On each floor, when entering the school, students and staff were required to stop and 'wave' their card at the screen (passing the reader), recording their attendance for the day³³. The data was then transmitted wirelessly to a central server, running a custom application³⁴.

³⁰ Leff, Lisa 2005, Feb. 9, **'Students ordered to wear tracking tags'**, *Tech, News and Reviews*, MSNBC, [Online], Available: http://www.msnbc.msn.com/id/6942751/ [2007, March 29].

³¹ Op. Cit. Mark Walter: Q6

³² Ibid: Q2

³³ Ibid: Q2

³⁴ Scheeres, Julia 2003, Oct. 24, **'Three R's: Reading, Writing, RFID'**, *WIRED* [Online], Available: http://www.wired.com/science/discoveries/news/2003/10/60898?printable=true [2007, March 29].

Brittan Elementary School (BES) in California, USA, introduced a similar system where their RFID tag (containing a unique 15-digit number) displayed their name, picture and grade, affixed to a lanyard and worn around the neck³⁵. The system was similar to ECS's system but students had to simply walk under readers located above classroom doors³⁶. At BES attendance lists are then sent wirelessly to the teacher's PDA (Personal Digital Assistant) where the teacher can visually verify the student's presence³⁷ (see Figure 2³⁸).



Figure 2: Teacher's PDA showing their students' attendance record.

2.2 RFID Tags in Hospitals.

Some hospitals are now using RFID tags to monitor their patients. Patients are 'tagged' upon arrival monitoring them to ensure they receive the correct treatment. Several hospitals in the UK have adopted this system³⁹.

The Birmingham Heartlands Hospital (BHH), in the UK, have successfully trialled an RFID tagging system for over a year on their patients to "mistake-proof their surgical processes," according to David Morgan - an Ear, Nose and Throat Consultant surgeon at the hospital⁴⁰. The tags improve theatre efficiency, identifying patients, and ensuring they are delivered to the correct

³⁵ Zetter, Kim 2005, Oct. 2, 'School RFID Plan Gets an F', WIRED [Online], Available: http://www.wired.com/print/politics/security/news/2005/02/66554 [2007, April 18].

³⁶ Ibid.

³⁷ Ibid.

³⁸ 'InClass and OnCampus' 2005, Available: http://www.incomcorporation.com/product1.htm [2007, April 19].

³⁹ 'RFID in Healthcare' 2006, Available: http://www.electronics.ca/reports/rfid/rfid_healthcare.html [2007, May 27].

⁴⁰ Op Cit. David Morgan.

theatre on time and returning them back to the ward⁴¹. It does not replace manual checking of patients, but verifies that doctors and nurses have done their job.⁴²

When a patient books in for surgery, they have a digital photograph taken and are assigned a unique identification number (stored on the electronic patient records) held on a secure server in the hospital⁴³. They are then allocated a 13.56 MHz passive RFID tag which is embedded into the traditional hospital wristband (see Figure 3⁴⁴).



Figure 3: An RFID tag is embedded in the traditional patient wristband.

Authorised nurses, surgeons and anaesthetists can view the electronic records via a PDA designed to communicate exclusively with the mainframe computer⁴⁵. The operation list can be viewed or altered digitally⁴⁶. PDAs have their own RFID software and readers which can read tags 4-5 inches away, sending that information wirelessly (using the hospital's WiFi network) to the hospital database⁴⁷. RFID readers are also located at the entrances and exits of the wards, the anaesthetic room and surgical theatre where Visual Display Units connected to the hospital's electronic record show the digital operation list⁴⁸.

⁴¹ Op. Cit. David Morgan: Q2

⁴² Ibid: Q6

⁴³ Ibid: Q7

^{44 &#}x27;Medical Errors - RFID to the rescue' 2006, Available:

http://asianhhm.com/magazine/previous issue/medical errors rfid.htm [2007, May 27].

⁴⁵ Op Cit. David Morgan:Q7

⁴⁶ Ibid. Q:7

⁴⁷ 'Birmingham Heartlands RFID-tags patients to avoid litigation' 2005, Feb. 18 Available: http://www.bjhc.co.uk/news/1/2005/n502016.htm [2007, May 18].

⁴⁸ Op. Cit. David Morgan:Q7

A 'traffic light' system is used to monitor the stages of the patient's surgical journey and various checks are done to correctly identify the patient and to ensure protocols have been followed⁴⁹. A green light is then showed on the operating list showing that the patient is ready to go⁵⁰.

The Aged Care department at Werribee Mercy Hospital in Australia is also looking at implementing tags to track patients with dementia, alerting the staff to abnormal patient behaviour, for example: disorientation⁵¹.

⁴⁹ Parkinson, Caroline 2007, Feb. 16, '**Tagging improves patient safety'**, *BBC News* [Online], Available: http://news.bbc.co.uk/2/hi/health/6358697.stm [2007, May 27].

⁵⁰ Op. Cit. David Morgan: Q7

⁵¹ Op. Cit. Simon Richardson: Q7

Chapter 3: Legal implications of RFID Technology

Legal implications arise from the collection of data, namely the information that is stored on a central database gained from the information supplied by the RFID tag.

3.1 Legal implications in Schools.

The information linked with the ID number on the RFID tag may include the student's full name, age, sex, class or other personal information⁵². The time and place of arrival is also stored on the database⁵³. Therefore, movements of each student can be found in one location in the school system. This raises the legal responsibility of the school to maintain the security of this information.

The school must make decisions about who can access the information, and must consider security measures to stop unauthorised access. At BES, the RFID system was ceased after parents sent an official letter to the board of trustees regarding the "safety and civil liberties implications"⁵⁴. The letter also outlined how the tags "jeopardize the safety and security of the students by broadcasting identity and location information to anyone with a chip reader."⁵⁵ Parents were concerned that their child could be intercepted by anyone. The school would have to ensure that their network security was impenetrable, or would risk the safety of their students, their reputation or even litigation.

At BES, the information was also relayed to teacher's PDAs⁵⁶. Wireless transmissions should have sufficient encryption and limited access to teachers only. These PDAs could easily fall into

⁵² **'Concern Grows Over ID Data Systems and Tracking'**, 2006, Feb. *Education Reporter* [Online], Available: http://www.eagleforum.org/educate/2006/feb06/id-data.html [2007, March 29].

⁵³ Op. Cit. Mark Walter: Q2

⁵⁴ 'Safety and civil liberties implications of including Radio Frequency Identification tags in student identity badges [letter]', 2005, Feb. 7 *EPIC* [Online], Available: http://www.epic.org/privacy/rfid/brittan-letter.pdf [2007, May 17].

⁵⁵ Ibid.

⁵⁶ Op. cit. 'Concern Grows Over ID Data Systems and Tracking'

the 'wrong hands' such creating legal consequences for the school if the information was broadcasted.

The school must also consider how long the data is stored. At ECS, law requires attendance to

be stored for five years after the student graduates⁵⁷. From my survey (see Figure 4⁵⁸), only a subtle majority opposed this idea. It would be breaching their legal responsibility if the school released details after a student had graduated especially if the information was published – say in the case of a celebrity. Also, does the student, or their parents, have the right to view their own data? At ECS, the answer was no⁵⁹.

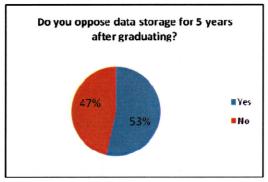


Figure 4: Survey Result

Who owns the data? The school collects the information, but specific details belong to the students – can the school refuse students the right to access their own information? Do they have the right to divulge the information to other sources? For example, the school might distribute student's statistics to employers highlighting those who were consistently punctual or late - creating serious legal issues: as students could be deprived of equal employment opportunity.

3.2 Legal implications in Hospitals.

The legal implications in hospitals would share some of the same issues as those found in schools.

Hospitals would have to ensure that all patient data was secure and encrypted to maintain doctor/patient confidentiality – especially as hospitals deal with the general public.

⁵⁷Op. Cit. Mark Walter:Q9

⁵⁸ Op. Cit. Survey of 30 Students: Data storage for five years.

⁵⁹ Op. Cit. Mark Walter: Q10

Hospitals would also have to ensure that only those authorised to see the information had access. At BHH, staff had PDAs allowing direct access to the patient information⁶⁰. The hospital would have to ensure that no PDAs were misused or lost to guarantee maximum patient safety.

Reliability of the information is another issue. It is vital that the wristband does not mistake the patient's identity. At BHH, the system was introduced to reduce these mistakes⁶¹, however, if the information provided by the wristbands was incorrect, the same problem would arise making the new system redundant. The hospital would have to ensure the validity of all the information or a patient scheduled for an x-ray could have a limb amputation – creating serious legal implications for the hospital.

Hospitals would face the same issue regarding how long they keep the data. Most hospital visits are over within days, yet the patient records could be kept for years. The question of data ownership also arises – does the hospital have the right to release information? For example – a well known person may have been scheduled for surgery: does the hospital have the right to release to the press that this person has entered the operating theatre at 2:13pm, for a specific operation? All legal implications must be considered.

⁶⁰ Op. cit. 'Tagging improves patient safety'

⁶¹ Op. cit. David Morgan: Q1

Chapter 4: Economic implications of RFID Technology

All new technology comes with a cost. RFID technology would have an economic impact on any organisation.

4.1 Economic implications in Schools.

Schools must examine both initial and long term costs. At ECS, the initial cost was \$35000 USD⁶² – each kiosk costing \$4000 and each tag \$3.50 USD⁶³. Schools must weigh up the advantages of the new versus the old system including the cost. For some schools it is not worthwhile when they cannot afford equipment in other areas of the school. At ECS, tag costs became "prohibitive" when the student population rose⁶⁴.

The 'digital divide' issue arises — whilst the richer schools advance with technology, the poorer schools recede. This would show differences in safety, as the RFID technology is aimed at improving the levels of student safety. It would imply that poorer schools were viewed as 'less safe' than richer schools, because they did not have a 'tagging' system. This could, in turn, affect student intake and enrolment numbers.

⁶²Op. Cit. Mark Walter: Q4

⁶³ Murray, Corey 2003, Nov. 18, **'Controversial radio ID tags keep track of kids'**, eSchool News online [Online], Available: http://www.eschoolnews.com/news/showstory.cfm?ArticleID=4770 [2007, April 18].

⁶⁴Op. Cit. Mark Walter: Q3

Maintenance would also be costly. Schools would have to ensure that each reader was functioning every day and repair or replace faulty items. Vandalism could also be prevalent in a school. Schools would have to secure readers to prevent them from being stolen or damaged, yet remain accessible for students. Broken tags would have to be issued immediately at a cost to the school. My survey shows that students prefer the

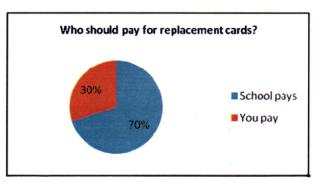


Figure 5: Survey Result

school to pay for replacement cards (see Figure 5^{65}). ECS decided to cease its trial – whilst "effective, it was cost prohibitive." 66

4.1 Economic implications in Hospitals.

When implementing RFID technology to monitor their patients, the hospital would have to consider the benefits of using the technology versus the costs involved.

At BHH, the total cost was £75 000 however the costs of the tags themselves dropped about 200% in the last 9 months to 30-50 pence each⁶⁷. The pilot study at BHH showed improved efficiency allowed one extra minor operation to be carried out per day, saving the hospital £260000 a year⁶⁸, allowing for the system to extend to other hospitals⁶⁹.

⁶⁵ Op. Cit. Survey of 30 Students: Who should pay for replacement cards?

⁶⁶Op. Cit. Mark Walter: Q13

⁶⁷Op. Cit. David Morgan: Q2.

⁶⁸ Op. cit. 'Tagging improves patient safety.'

⁶⁹ Op. Cit. David Morgan: Q3

However, Simon Richardson, ICT Operations Manager at Werribee Mercy Hospital, Australia, acknowledges that an RFID system that monitored babies within their nurseries "was not

implemented as the staff within the area did not feel the risk [of abduction] warranted the cost of the installation."⁷⁰ However, the overwhelming majority (93%) of students surveyed supported the use of RFID to monitor patients (see Figure 6⁷¹).

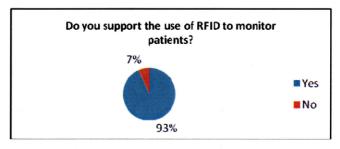


Figure 6: Survey Result

Similarly, this could create another 'digital divide', where privately funded hospitals would advance due to a superior patient monitoring system, as opposed to public, or government funded hospitals who could not afford it. Akin to the school scenario, this could affect admissions to certain hospitals as those with RFID monitoring would be considered as 'safer' as there was less risk to the patient⁷².

Maintenance of the RFID technology in the hospital would be less of an issue compared to schools. The equipment in a hospital environment would be 'safer' and the issue of vandalism would be minimal as only staff and visitors are permitted in wards.

It seems as though RFID monitoring systems would be a greater advantage in hospitals than schools, because their benefits outweigh the costs involved. In schools however, it seems as though the RFID system has no significant advantages over the old system, whilst costing much more.

⁷⁰ Op. Cit. Simon Richardson: Q7

⁷¹ Op. Cit. Survey of 30 Students: Do you support the use of RFID to monitor patients?

⁷² Op. Cit. David Morgan: Q3

Chapter 5: Ethical Implications of RFID in Schools and Hospitals

When using RFID technology to track and monitor people, privacy and the 'big brother' issue arises.

5.1 Privacy in Schools

At both ECS and BES, the privacy debate has caused both schools to reconsider their program⁷³ - the intrusion of privacy did not warrant the benefits the system offered. Both students and parents were outraged at this "big brother style system."⁷⁴

Monitoring and the invasion of privacy are major issues. Parents at BES expressed their rage at this "intrusive new technology," which "puts its children at risk...rather than making the schools more secure." Ascertaining the exact time of a person in a certain place restricts the individual's right to freedom. This is especially concerning in the case of 'hacking' into the system, or if the data was to 'fall into the wrong hands', questioning data security.

Parents are most concerned about the invasion of privacy⁷⁷. However, my survey showed that the majority of students thought that RFID tags in schools were not a breach of privacy (see Figure 7⁷⁸).

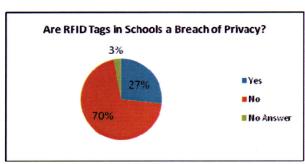


Figure 7: Survey Result

⁷³ Op. Cit. 'School RFID Plan Gets an F'

⁷⁴ Op. Cit. Mark Walter: Q5

⁷⁵ Op. cit. 'Safety and civil liberties implications of including Radio Frequency Identification tags in student identity badges [letter]'

⁷⁶ Ibid

⁷⁷ 'Mandatory Student ID Cards Contain RFIDs', 2005, Feb. 8 *EPIC* [Online], Available: http://www.epic.org/privacy/rfid/prs_rls-020705.html [2007, May 17].

⁷⁸ Op. Cit. Survey of 30 Students: Are RFID Tags in Schools a Breach of Privacy?

The invasion of privacy can have a detrimental psychological effect on an individual. A student at ECS described his concerns: "Something about the school wanting to know the exact place and time makes me feel like kind of an animal." Students may feel constantly uncomfortable during school knowing their movements are monitored, may be unnecessarily self-conscious and could also be a form of distraction.

Whilst students may feel anxious from being so closely monitored, it could possibly have positive effects for the parents – peace of mind. At ECS, parents "absolutely loved it, as it would notify them when their child was not in school."⁸⁰

5.2 Privacy in Hospitals

The privacy debate is less prevalent in hospitals because it is in their best interest to maintain the highest quality of patient safety⁸¹.

As with schools, the main concern for patients is constant monitoring. However it seems as though patients would prefer 'over-monitoring' rather than inattention, especially in regards to their health. It was suggested that at BHH "tags themselves are actually widely accepted by patients." A patient actually rang up "asking if they could be tagged because they were worried about having the wrong operation." Patients are "pleased" as it shows the "hospital is taking that little bit of extra care."

http://www.nytimes.com/2004/11/17/technology/17tag.html?ex=1258434000en=50d7082241e1c3bfei=5088part ner=rssnyt&pagewanted=print&position= [2007, March 29].

⁷⁹ Richtel, Matt 2004, Nov. 17, **'In Texas, 28000 Students Test an Electronic Eye'**, *The New York Times* [Online], Available:

⁸⁰ Op. Cit. Mark Walter: Q5

⁸¹ Op. Cit. David Morgan: Q1

⁸² Ibid. Q2

⁸³ Ibid. Q2

⁸⁴ Ibid. Q2

Hospitals face the same problem as schools in regards to who has access to the data, and whether this could invade one's privacy. The hospitals would have to ensure the data was adequately encrypted and also limit the access to information. If the information was unlawfully released or used, this could create large privacy issues for the individual and breach hospital legal standards.

When comparing the privacy issue in both schools and hospitals, we see that it is more a concern in the school system. This is mainly because the hospitals have a need for ensuring patient safety and improving these standards at whatever cost, but schools have an adequate attendance system, and do not need the risk of invading one's privacy to only marginally increase the safety of their students.

Chapter 6: Solutions to the problem of data security

In both schools and hospitals, the issue of data security arises – who can access the data and what levels of encryption are present to guarantee a system which cannot be intruded. The main problem is that security is often overlooked, having the opposite effect - threatening the safety and privacy of the people.

6.1 Encryption

One solution to the problem is that both hospitals and schools should ensure their data is sufficiently encrypted. Encryption is the coding of information, transforming it to make it unreadable to anyone who does not have the decryption key⁸⁵. There are several different levels of encryption, ranging from 40-bit (considered weak) to 128-bit, which is considerably higher⁸⁶.

At Enterprise Charter, the network was on SSL (secure socket layer) and 128 bit encryption⁸⁷. 128 bit encryption is considered high for websites⁸⁸, however stronger encryption could be used, such as 192 or 256-bit encryption⁸⁹ as the school (or hospital) system could contain extremely sensitive information causing legal implications previously discussed. The Bank of New Zealand currently uses 256-bit encryption to secure their information⁹⁰.

⁸⁵ **'Encryption'**, 2007, *Wikipedia, the free encyclopedia* [Online], Available: http://en.wikipedia.org/wiki/Encryption [2007, June 2].

⁸⁶ 'Levels of encryption - how browsers decide', 2004, May. 10 *Thawte* [Online], Available: http://www.herald.co.uk/thawte/browserlevel.html [2007, June 2].

⁸⁷ Op. Cit. Mark Walter: Q8

⁸⁸ Op. Cit. 'Levels of encryption - how browsers decide'

⁸⁹ 'Advanced Encryption Standard', 2007, Wikipedia, the free encyclopedia [Online], Available: http://en.wikipedia.org/wiki/Advanced Encryption Standard [2007, June 2].

⁹⁰ **'Technical Requirements'**, 2006, *Bank of New Zealand* [Online], Available: https://www.bnz.co.nz/Internet_Banking/1,1184,10-225-601-2820,00.htm [2007, June 2].

An advantage to this solution is that organisations can choose to use stronger encryption if they felt as though their protection could be jeopardised. This is one of the benefits of encryption – its levels can be as high as they want – only the creator of the encryption code would know the key to decrypt it.

Manufacturers could also include levels of encryption in their equipment before selling it to organisations to make sure there is a set benchmark of security, and that no organisation goes without encryption. The technology used in schools supplied by Intuitek used an ISO15693 encryption standard which, according to David Straitiff, "lack[ed] in security." The system was based on the premise that only manufacturers could create the tags; however "it is easy to emulate a tag." Although this could be potentially problematic, Straitiff noted that each tag has its own unique ID number, so only those corresponding to the numbers in the database would work Schools and hospitals wouldn't have to worry about people buying readers and connecting to their system because the readers cannot work by themselves if it is not connected to or authorised by the software that is controlling the system Schools and hospitals wouldn't have to work by themselves if it is not connected to or authorised by the software that is controlling the system Schools and hospitals wouldn't have to work by themselves if it is not connected to or authorised by the software that is controlling the system Schools and hospitals wouldn't have to work by themselves if it is not connected to or authorised by the software that is controlling the system Schools and hospitals wouldn't have to work by themselves if it is not connected to or authorised by the software that is controlling the system Schools and Hospitals wouldn't have to work by themselves if it is not connected to or authorised by the software that is controlling the system Schools and Hospitals wouldn't have to work by themselves if it is not connected to or authorised by the software that is controlling the system Schools and Hospitals wouldn't have to work by themselves if it is not connected to or authorised by the software that is controlling the system Schools and Hospitals wouldn't have to work by the software that the system Schools and Hospitals wouldn't have the software that the s

However, with any type of encryption, it can be 'hacked into' or cracked; therefore schools and hospitals should not rely on simply encryption to protect their data.

6.2 User Accounts

A second solution is to form user accounts and passwords for access to both the database and each PDA. Each user would have their own account and password, so only 'authorised' people could view the information. The system could also track who was accessing the information at specific times, to avoid abuse of accounts. There could also be varying levels of access and readwrite permissions, depending on your role in the system. If the PDAs had a login, then unauthorised users would not be able to use its functions and features. Users would also need to login again if the account had not been used for a certain time; ensuring accounts aren't

⁹¹ Op. Cit. David Straitiff: Q3

⁹² Ibid. Q3

⁹³ Ibid. Q5

⁹⁴ Ibid. Q6

simply 'left on'. The school or hospital could closely monitor movements to ensure there were no unauthorised accesses or abuse within the system itself.

Overall, it seems that only encryption over the system would not be enough to ensure sufficient data security as it may be 'hacked' into. Encryption provides an initial barrier to intruders, but once cracked, no longer serves any purpose. It would be effective as part of a security system, but not used by itself.

Similarly, user accounts are an effective form of data security; however it cannot be used solely as security. The data being transmitted could be intercepted if not encrypted, thus rendering the function of separate user accounts pointless. However, user accounts would be effective, allowing for different levels of access for each authorised user, and monitoring the access and use of each account.

Schools and hospitals should use a combination of high encryption and user accounts to minimise the risks and problems of data security.

Conclusion

After looking at the benefits and risks of using RFID technology in both schools and hospitals, it seems as though the monitoring of people is more useful when safety is the highest priority.

Within the school system, it was seen that the benefits of the technology, mainly time and accuracy, did not outweigh the risks that arose concerning privacy. However, in hospitals, the main concern is patient safety, so it seems as though patients are willing to sacrifice their privacy in order to maintain a higher level of monitoring, ensuring their safety.

From school trials conducted in the past, it would be suggested that the system is not efficient, hindering implementation in other schools. On the other hand, David Morgan from BHH suggests that the RFID system and technology will spread to the other hospitals in the area⁹⁵.

In conclusion, it is apparent that the benefits outweigh the risks in hospitals when using RFID technology; however the benefits do not outweigh the risks in schools, highlighting the reasons why school trials have failed.

- 25 -

⁹⁵ Op. Cit. David Morgan: Q3

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Appendix A

Email Interview

Date: 18th April 2007

Interviewee: David Straitiff, President and CEO Founder of Intuitek (RFID Systems Supplier based in New York.)

1. How have you been involved with RFID in Schools?

We did an RFID demonstration project at a school several years ago but we did not pursue it further. RFID in schools often faces some major privacy concerns that I believe are misguided but a real issue for anyone developing solutions in that space. I know their were some additional projects in Texas and California that you may want to google for supporting material.

2. How does the technology work?

Most RFID applications use one of three frequency ranges 125khz, 13.56Mhz, and 900Mhz. There are variations on that due to technology and regulations but generally these are the big ones. 125Khz is used mostly in animal tracking and speed pass applications. 13.56Mhz is dominant in ID, access control, credit cards, etc. 900Mhz is dominate in longer range inventory applications and is seldom used for ID. We chose 13.56Mhz and used the ISO15693 standard. Our Kiosk was at the highest power legal in the US, about 1 Watt, and had a range of about 2ft. The antenna was custom and the full size of the Kiosk for maximum range. The controller was Windows based with a Kiosk database application that talked to а over the network.

We also developed a card issuing system that printed and inventoried the ID cards RFID number in the database. All the reporting was done with MS SQL and some .NET applications.

Does the equipment (readers and tags) come with any encryption built in? (Is it base/standard level - can it be easily 'hacked'?)

ISO1443 RFID is very secure and the basis of most credit card and payment applications. ISO15693 and most other standards are pretty lacking in security. They were originally based on the premise that only the manufacturers could create tags and put an ID in them but it is easy to emulate a tag.

4. Can the organisation (who buys it) upgrade or improve levels of encryption?

There are a number of ways to improve security by writing a security code to the card or a two step authentication like a card and a PIN. All balance between security and convenience. At the end of the day, anyone could physically steal a card and use it.

5. Is the encryption specific for a 'set' of equipment? (Say, one school gets a different code compared to another school)

As far as code between schools, each ID tag is unique, so only ones that are in a database will work. That actually has the advantage that in the future one card could work on several systems like home, work and school.

6. Can a person buy readers (separately) to 'hack' in other RFID systems?

Anyone can buy a reader or tag but without it connected to whatever is controlling access like a door lock and the software that authorizes it nothing could be done with it.

Appendix B

Interview via Podcast.

Date: 22nd March 2006

Interviewee: David Morgan, Ear, Nose and Throat surgeon at Birmingham Heartlands Hospital

(began patient tagging trials in 2006.)

Site: http://www.e-health-insider.com/podcast/index.cfm?ID=6

Q1 Interviewer: I'm here with David Morgan who is ENT Consultant surgeon at Birmingham Heartlands NHS Trust. David's going to tell us a little bit about how he's begun using RFID tags with patients at his trust. Perhaps you could give us a bit of background.

David Morgan: I first became interested in trying to mistake-proof the surgical process or surgical journey, when about eight or nine years ago a colleague of mine unfortunately operated on the wrong patient due to a mistake in the ordering and process within the surgical theatre. It then got me thinking that there must be way that computers can be used to verify that all the checks have been completed. In a chance meeting with in fact the IT director of Tesco about four years ago led me into the sphere of RFID and its use, and it just seemed a magic combination of computers and RFID. We've been working on this for now about 3 years. We've had a pilot project running at Heartlands for over a year and a half which has shown the efficacy of using RFID to mistake-proof surgical processes. We're also looking at other areas such as blood transfusion and safe patient handover between junior doctors - which is a great cause of concern. I'm surgical advisor to national patient safety agency so the agency were very concerned regarding misidentification within the sphere of hospitals and its seems to me that RFID is the ubiquitous device that will help prevent mistakes which have only become apparent in the last week with the poor unfortunate patient in Scotland who had the wrong kidney removed.

Q2 I: In terms of kind of RFID is it a technology that patients are aware of? Or is it sort of more pervasive and simply happening in the background? Do you have patients that go – Ahh! Yes, I under stand what this is. Again, also I'm intrigued by the connection with Tesco, perhaps you could tell us a little bit more about that.

DM: Yeah, Colin Cobain, who is the IT director for Tesco was telling me about how they are using RFID tags to prevent shop lifting. And obviously tagging in the community has always been associated with people on parole while we are using it in a completely different way to mistake-proof medical processes. Interestingly, we are asked about 2 or three years ago, patient's perceptions about what they are most worried about in hospitals - the top 3, not surprisingly were hospital acquired infection, having the wrong operation performed by the wrong surgeon, and also being awake during anaesthetics. Now RFID will help to a certain extent in mitigating the wrong operation and also helping to control hospital acquired infections. The tags themselves are actually widely accepted by patients, in fact we had a patient phone up the other day asking if they could be tagged because they were worried about having the wrong operation and within the health care environment, patients actually are very pleased they are going through a tagging system because it shows that the hospital is taking that little bit of extra care in ensuring their safety. And Heartlands England NHS Trust has always been very forward thinking in improving patient care and this is one of the technologies which seems to be working well at the moment. Originally people were worried about the costs, but the costs have tumbled down by about 200% in the last 6 to 9 months. Currently the tags are between 30p and 50p, which is not too bad compared to bar-coding and obviously RFID has a much wider application than bar-coding in terms of its flexibility and its use within the hospital environment.

Q3 I: And I understand that your hospital is upgrading now to a wider procurement and is this to introduce RFID tagging across the entire trust? Perhaps you could give us an indication to what time scales that will be introduced.

DM: Although I am not involved in the procurement process, Heartlands England is being pretty sensible about this with the new technologies as it's worked in the pilot study, they're now wanting to roll it out over a three month period between two other surgical disciplines. They will then look at the results and if those results show they improve safety and improved efficiency then it will be rolled across the two trust sites which are Heartlands and Sullihill, which have around about ten to fifteen theatres and about thirty wards. So if the project goes well the hopefully within about two years we'll have all the patients on RFID in Heartlands and then obviously there are other applications they will be looking into at the moment.

Q4 I:In terms of this becoming a common place technology, presumably this is clearly the way ahead in terms of ensuring safe patient care particularly in surgical context.

DM: Yeah I think the two reasons, in fact three reasons for using RFID. One is it obviously mistakes-proofs. Two, it actually improves theatre efficiency because it actually processes and manages what can be a haphazard arrangement in operating theatres in terms of delivering patients to the theatre on time and getting them back to the ward. And the pilot study would suggest that you can get one to two extra patients on your lists because of increased productivity without compromising patient safety. The other thing is that using RFID with wireless networks and PDAs does save heath care people a lot of time. For example, the surgeons now using Digital Photographs so patients can be found in a ward without scratching around asking every individual patient who they are. And that in itself can save about half an hour at the beginning of a theatre list.

Q5 I: Perhaps you could tell us about your other work with the National Patient Safety Agency?

DM: National Patient Safety Agency was set up to improve safety of patients and NHS trusts and they've been particularly interested in patient misidentification and in fact have a whole program directed at improving not only using technology but also traditional methods of validating the right patients as having the right pattern of care. They've been able to look at the safe surgery system, of course no national body can actually endorse a commercial system but it's been subjected to MPSA connecting to health risk assessment and has been shown to improve patient safety. And the National Patient Safety is online with any type of technology, old or new, which will improve the safety of patients within the NHS.

Q6 I: And presumably, a technology which can demonstrate improvements in patient safety is one that you'd hope would be widely adopted as quickly as possible.

DM: Absolutely, there's nothing so valuable as a patient in the NHS or in life in general and I think its beholds to us all to help our patients and using technology which does not replace manual checking but actually verifies that doctors and nurses have done their job. Seems to me

a no-brainer especially as the implementation of such a system delivers cost efficiency savings anyway to justify the return on investment.

Q7 I: And finally Mr. Morgan, could you describe for us both from the clinicians and the patients perspective, how the technology is currently working in practice at your hospital.

DM: When a patient books in for surgery, they have a digital photograph which is stored on the electronic patient record and they are allocated a 13.56 RFID tag which is embedded in a normal wristband. On that wristband has the normal patient demographics printed in a legible form which is quite unusual in the NHS. They are then put into a bed. The surgeon and the anaesthetist who are doing the pre-op ward rounds have a PDA which acts as a dumb terminal from which they can view the electronic patient records stored on a secure server. So instead of having a written operation list they actually have a digital form. The digital photographs allow them to identify the patients. They then go through the nationally agreed checklist to prevent wrong site surgery and that's been put together by National Patient safety agency in accordance with the Royal Colleges. One can also do, which I think is quite important, to make sure that every one that is having surgery goes through DVT prophylaxis tool to ensure that patients are protected against getting pulmonary emboli which is a common cause of unexplained and unexpected death in surgical procedures. Now within the ward and anaesthetic room and theatre, instead of having a printed list, we have visual display units from which the operating lists can be reordered if there is a delay. It also allows you to do messaging to the nurse who is told when to bring the next patient to theatre. So the actual whole process is more controlled and more process managed and that means that you can predict when delays are going to occur, if some of the checks haven't been done, and automatically reorder the list with minimal fuss and every one in the team knows exactly what's going on. Before the patient can go through any stage of the surgical journey, various checks are measured to make sure that the patient is correctly identified and all the protocols have been followed and then a green light on the operating list then shows the patient is ready and so the whole process is more managed a safely and more efficient manner.

Q8 I: And does the system currently extend to tray tracking, obviously variance in CJD being particularly an important issue within operating environments.

DM: Tracking and ordering would be in version 2 of the application, that's very important, not only for CJD but as yet we're not really sure whether there is a real risk or not. There's obviously a theoretical risk, but more importantly ensuring that the correct tray is ready for the surgeon when he's doing his operation. So once again there is minimal delay in the operative process.

I: Excellent, well many thanks for taking the time to explain the work you're doing in Heartlands and wish you every success in the future with it. Thanks.

DM: Thanks.

Appendix C

Email Interview

Date: 31st May 2007

Interviewee: Simon Richardson, ICT Operations Manager at Health & Aged Care – Werribee

Mercy Hospital, Australia.

1. How does the hospital currently utilise RFID technology?

The hospital uses RFID in the Central Sterilising Department for tracking the cleaning and use of medical instruments. Instruments used in operating theatres are tracked so we can relate when they were cleaned and who they were used on etc...

2. How does the system function in the hospital, what other technology is used?

Instruments are stored in trays which have RFID tags. The tags are scanned when cleaned and scanned when they are sent to a theatre. I believe the operation/patient ID is recorded in the system once the tray is used in theatre.

When the tray is returned for cleaning the process starts again.

3. Who has access to the information that the technology provides?

CSD (Central Sterilising Department)

4. What were the costs in implementing the system?

Not sure.

5. What are the benefits over previous systems?

Risk reduction/Quality control. We know who instruments were used on, if there was a chance of an infection, all patients could be tested. It also enables the tracking of instruments to ensure all are returned (ie: not left behind in a patient)

6. Are there any disadvantages?

None

7. Has the hospital ever considered using RFID in hospital wristbands to monitor patients, newborn babies or aged care? Why/why not?

Yes,

- Tracking of new born babies within nurseries and their mothers. The goal was to
 relate the mothers tag to the babies tag, if the mother picked up the wrong baby
 an alarm would sound. This was aimed at stopping a mother leaving with the
 wrong child and also to stop a mother breast feeding the wrong child. This was
 not implemented as the staff within the area did not feel the risk warranted the
 cost of installation.
- Within our Aged Care areas we are still looking at implementing tags to track patients with dementia. These patients can become disorientated and cause injury to themselves. The tags would track the patients and alert staff of abnormal behaviour. They would also act as a door lock to prevent these patients from leaving the building/grounds while allowing others to come and go as they please. We are still looking into this one, the costs are still fairly high.

8. What are the issues that need to be considered?

- Cost
- Type of RFID tags used (Active vs Passive) the passive are fine for close proximity to readers and last a long time however they are unreliable within large areas.
- Privacy People generally don't like being tracked.

9. Do you think the advantages outweigh the disadvantages? Why/why not?

At this point in time I don't believe the cost is low enough to reap the benefits. Where large companies such as WallMart in the United States can force their suppliers to provide tags on stock, we are not in that situation. However I think that quality control, safety and risk management will drive the need for the technology and we will see it in areas such as patient wrist bands and medical records to ensure medication is given to the right person etc...

10. What do you think patients' reaction will be? Would they accept or embrace the technology?

If the right message is communicated and patients understand the benefits, the majority will embrace. If it is improving their safety and their experience (be it from faster service or value added things like the ability to purchase a news paper and have it added to their account) rather than being seen as a "Big Brother" approach.

11. How would cost affect this system hypothetically?

Most of these ideas are fairly large projects and would be tackled separately so in theory, the first few implementations would be funding the whole base infrastructure. Where these costs are high, the likelihood of a successful business case is low.

12. Have you ever heard of any other hospitals using RFID technology? If so, how and where?

Yes however most of these are in either the UK or the US. The main areas are patient/patient record tracking and asset tracking. Some of these systems are linked to personal communicators allowing staff to ask the system where a particular piece of equipment is and then getting an answer of where it actually is rather than where it was or should be.

13. Do you think other hospitals will consider using RFID for either equipment tracking or for patient monitoring?

Yes, as soon as it is used for one thing widely (ie patient tracking) medical records and equipment would be an easy, cheap and quick win.

Appendix D

Email Interview

Date: 12th April 2007

Interviewee: Mark Walter, Chief Information Officer at Enterprise Charter School, New York. (Principal Developer and Architect of the school's RFID system)

1. When was the school RFID Attendance-taking system implemented in the school – how long did it last for?

The school began using RFID in August, 2003 and continued through July of 2006.

2. How did the system work?

Each student/staff was issued a passive RFID badge with their photo and homeroom/staff position printed upon it. On each floor was a kiosk that, when entering the school in the morning, each student/staff was required to stop at and wave their card at the screen. This recorded their attendance for the day. This data was transmitted to a server running a custom app running under Server 2003 written in SQL.

3. Why was the system stopped?

With a student/staff population close to one thousand in number, the \$3.50 USD to replace the cards when they were lost/damaged became prohibitive.

4. What were the economical implications - how much did it cost to establish the system, including tags and readers?

Initial cost outlay was \$35,000 USD.

5. What were the legal implications of the system?

While in the mainstream press we were taken to task for implementing what was perceived to be a 'big brother' style system, all of the parents of our students signed off on the system and absolutely loved it, as it would notify them when their child was not in school. No legal challenges were issued.

6. What types of data were collected about each student – what information about the student was linked to their ID number?

Each card id was linked to RGN table that then held a key to the student's 9 digit Student Information ID number.

7. Who had access to the data? How and where was it stored?

Myself, the principal and the attendance officer had access. It was store on a Dell 8000 series blade server housed in the secure sever room of the school.

8. Did you have any security on the data or the system? Was it encrypted?

The data was transmitted via 10base T copper category 5 ethernet cables, on a SSL with 128 bit encryption.

9. How long was the data stored for?

State law dictates that attendance as well as transcripts for all students are housed for 5 years after the student graduates.

10. Was the student or their parents able to view or access their own data?

No.

11. What was the reaction of the parents and students?

Again, the parents adored the system and the kids loved having ID badges and were especially enthralled when checking in, as their photo popped up on the kiosk screen, along with a personalized greeting.

12. What were the privacy implications?

Insofar as an independent audit ruled, no compromises were discovered.

13. What is your overall opinion on using RFID for school attendance?

Effective, if cost prohibitive.

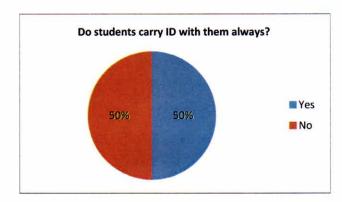
Appendix E

Survey of 30 Students	Date : 12th June 2007
Raw Statistics	

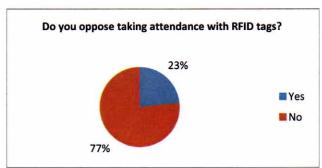
Year Level	Number of Students Surveyed
12	9
11	1
10	11
9	9
Total Students Surveyed	30
Do students carry ID with them al	ways?
Yes	15
No	15
Total	30
Do students oppose taking attend	ance with it?
Yes	7
No	23
Total	30
Advantages	
Easier Roll (quicker, accurate)	7
No need for Roll	18
Tracked (emergency, wagging)	4
No Advantages	5
Total	34
Problems	
Use other people's cards	9
Privacy	5
Swap Cards	2
Malfunction	3
Losing/Forgetting Card	6
No Disadvantages	6
Total	31

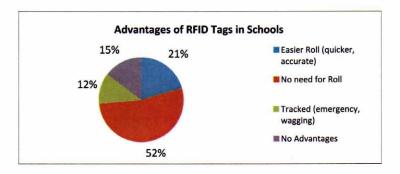
Is it a breach of privacy	
Yes	8
No	21
No Answer	1
Total	30
Oppose Data Storage for 5 Years	4.5
Yes	16
No	14
Total	30
M/ha maya fan manlasamana asuda?	
Who pays for replacement cards? School pays	21
You pay	9
Tou pay	3
Total	30
Support other uses of RFID in schools? (tuckshop,	
Yes No	20
NO	10
Total	30
Advantages of other was (Avelober 11brown)	
Advantages of other uses (tuckshop, library) No handling of cash	9
Good if you forget lunch/money	10
Saves time	3
No advantages	5
Total	27
Disadvantages of other uses (tuckshop, library)	
Overspending	13
Stealing Cards	3
Monitored by parents/school	2
Malfunction	2
Total	20

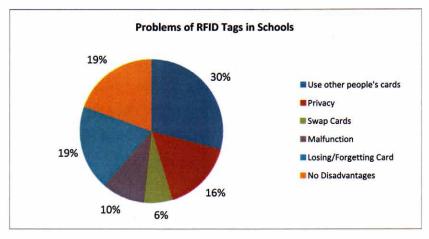
10
20
30
28
2
30

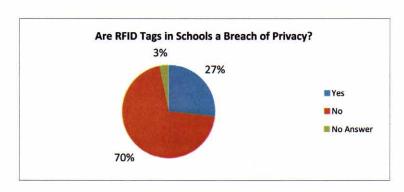


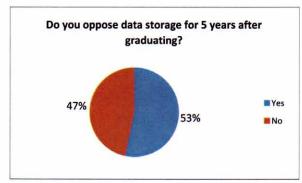
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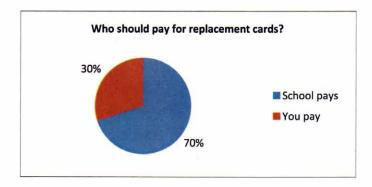


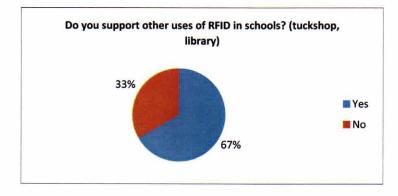


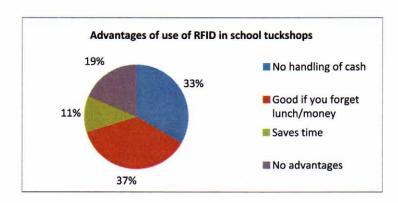


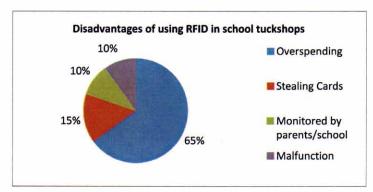


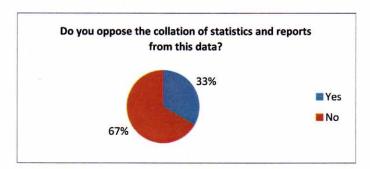


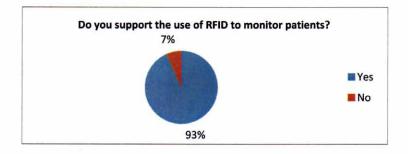












An analysis and comparison of the use of RFID tags for monitoring in Schools and Hospitals: do the benefits outweigh the risks?

© I'm Sonali Mendis and I'm doing RFID (Radio Frequency Identification) Technology, specifically monitoring students in Schools and patients in Hospitals for my Extended Essay.
In schools, RFID works in a similar way to cattle tagging, or product tagging in stores. A chip is embedded into your student ID card and when you pass any of a number of 'readers' around the school, your attendance is recorded with the time and place.
1. What year level are you in?
2. Do you always have your School ID Card on you? Yes Δ No Δ
3. If your ID card had a radio chip, would you oppose the taking of your attendance with it? Yes Δ No Δ
4. Can you think of any advantages? Yes - Casier role calls ester. 5. Any problems? Yes people can take other peoples cards
5. Any problems? Yes people can take other peoples conds
6. Do you think this is a breach to your privacy? Yes Δ No Δ If Yes, why?
7. Would you oppose having your attendance information stored for 5 years after you graduate? Yes \(\Delta \) No \(\Delta \) If Yes, why?
8. If you lost your card, should the school pay ~\$4.50 for a new one or would you pay?
School pay Δ You pay Δ
9. If the RFID system allowed you to make tuckshop purchases without money (but put on
your account), or streamline borrowing from the library, would you support this? Yes Δ
No A
10. Can you think of any advantages?
11. Any problems?
12. Would you oppose statistics or reports being formed from your information of attendance,
the tuckshop or the library? Yes A No A If Yes, why

ensure that patients don't get mixed up in surgery) Yes Δ No Δ

13. Do you think it is ethical to monitor patients' safety in the hospitals in this way? (to

Survey	for	Students:	N	0.	2
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© I'm Sonali Mendis and I'm doing RFID (Radio Frequency Identification) Technology, specifically **monitoring students in Schools** and **patients in Hospitals** for my Extended Essay.

In schools, RFID works in a similar way to cattle tagging, or product tagging in stores. A chip is embedded into your student ID card and when you pass any of a number of 'readers' around the school, your attendance is recorded with the time and place.

1.	What year level are you in?	
2.	Do you always have your School ID Card on you? Yes ANOA	
3.	If your ID card had a radio chip, would you oppose the taking of your attendance with it?	
4.	Yes A No. A Can you think of any advantages? No real for roll call	
5. 6.	Any problems? A friend wild pake your card whilsh you are absent Do you think this is a breach to your privacy? Yes A No A If Yes, why?	
7.	Would you oppose having your attendance information stored for 5 years after you graduate? Yes ANOX If Yes, why?	
8.	If you lost your card, should the school pay ~\$4.50 for a new one or would you pay? School pay Δ You pay Δ	
9.	If the RFID system allowed you to make tuckshop purchases without money (but put on your account), or streamline borrowing from the library, would you support this? Yes \(\Delta \)	
	Νο Δ	
10.	Can you think of any advantages? No need to carry cash	
	Any problems? People right spans bromuch money at the buckshop. Would you oppose statistics or reports being formed from your information of attendance, the tuckshop or the library? Yes AND If Yes, why	[unheal bly]
13.	Do you think it is ethical to monitor patients' safety in the hospitals in this way? (to	

Thankyou for participating in my survey ©

ensure that patients don't get mixed up in surgery) Yes \(\Delta \) No \(\Delta \)

Survey for Students: No.3
© I'm Sonali Mendis and I'm doing RFID (Radio Frequency Identification) Technology specifically monitoring students in Schools and patients in Hospitals for my Extended Essay.
In schools, RFID works in a similar way to cattle tagging, or product tagging in stores. A chip is embedded into your student ID card and when you pass any of a number of 'readers around the school, your attendance is recorded with the time and place.
1. What year level are you in? 12
2. Do you always have your School ID Card on you? Yes Δ No Δ
3. If your ID card had a radio chip, would you oppose the taking of your attendance with it?
Yes A No A
4. Can you think of any advantages? if Kids are stolen they
can be tracked
5. Any problems? Privacy
6. Do you think this is a breach to your privacy? Yes Δ No Δ If Yes, why? Following
us scary!
7. Would you oppose having your attendance information stored for 5 years after you
graduate? Yes A No & If Yes, why? None of their business
8. If you lost your card, should the school pay ~\$4.50 for a new one or would you pay?
School pay A You pay A
9. If the RFID system allowed you to make tuckshop purchases without money (but put on
your account), or streamline borrowing from the library, would you support this? Yes A
No Δ
10. Can you think of any advantages? <u>convenient if you fogot</u>
11. Any problems?
12. Would you oppose statistics or reports being formed from your information of attendance
the tuckshop or the library? Ves A No A If Ves why

Thankyou for participating in my survey ©

13. Do you think it is ethical to monitor patients' safety in the hospitals in this way? (to

ensure that patients don't get mixed up in surgery) (Yes \(\Delta \) No \(\Delta \)

Survey for Students: No.4

	I'm Sonali Mendis and I'm doing RFID (Radio Frequency Identification) Technology cifically monitoring students in Schools and patients in Hospitals for my Extended ay.
is e	chools, RFID works in a similar way to cattle tagging, or product tagging in stores. A chip embedded into your student ID card and when you pass any of a number of 'readers and the school, your attendance is recorded with the time and place.
1.	What year level are you in?
2.	Do you always have your School ID Card on you? Yes A No A
3.	If your ID card had a radio chip, would you oppose the taking of your attendance with it?
	Yes A No A
4.	Can you think of any advantages? Less time wastage of form
5.	Any problems? Invasion of privacy
	Do you think this is a breach to your privacy? Yes Δ No Δ If Yes, why?
	theighave novight to know where I an.
	Would you oppose having your attendance information stored for 5 years after you
	graduate? Yes \(No \(\Delta \) If Yes, why? None of their business
8.	If you lost your card, should the school pay ~\$4.50 for a new one or would you pay?
	School pay A You pay A
9.	If the RFID system allowed you to make tuckshop purchases without money (but put on
	your account), or streamline borrowing from the library, would you support this? Yes Δ
	No Δ
10.	Can you think of any advantages? Can eat if you forgot lunch
11.	Any problems? Stealing others cousts.
12.	Would you oppose statistics or reports being formed from your information of attendance
	the tuckshop or the library? Yes \(\int \) No \(\Delta \) If Yes, why
13.	Do you think it is ethical to monitor patients' safety in the hospitals in this way? (to
	ensure that patients don't get mixed up in surgery $old Yes old No old \Delta$
Tha	ankyou for participating in my survey ©

51.

An analysis and comparison of the use of RFID tags for monitoring in Schools and Hospitals: do the benefits outweigh the risks?

	I'm Sonali Mendis and I'm doing RFID (Radio Frequency Identification) Technology cifically monitoring students in Schools and patients in Hospitals for my Extended ay.
is e	schools, RFID works in a similar way to cattle tagging, or product tagging in stores. A chip embedded into your student ID card and when you pass any of a number of 'readers und the school, your attendance is recorded with the time and place.
1.	What year level are you in? \2
2.	Do you always have your School ID Card on you? Yes A No A
3.	If your ID card had a radio chip, would you oppose the taking of your attendance with it?
	Yes Δ No Δ
4.	Can you think of any advantages? We don't have to necessary to form or roll call. Any problems? People could simply swap saids.
5.	Any problems? People cooler scaply swap cards.
6.	Do you think this is a breach to your privacy? Yes Δ No Δ If Yes, why?
7.	Would you oppose having your attendance information stored for 5 years after you graduate? Yes \(\Delta \) No \(\Delta \) If Yes, why?
8.	If you lost your card, should the school pay ~\$4.50 for a new one or would you pay?
	School pay A You pay A
9.	If the RFID system allowed you to make tuckshop purchases without money (but put on
	your account), or streamline borrowing from the library, would you support this? Yes
	Νο Δ
10.	Can you think of any advantages? It would were we didn't have to bring money to school each day - single
11.	Any problems? Parents see what we buy.
12.	Would you oppose statistics or reports being formed from your information of attendance
	the tuckshop or the library? Yes A No A If Yes, why Parents would
	get stricter on what we eat.
13.	Do you think it is ethical to monitor patients' safety in the hospitals in this way? (to
	ensure that patients don't get mixed up in surgery) Yes A No A

52.

Su	rvey for Students: No. 6
	I'm Sonali Mendis and I'm doing RFID (Radio Frequency Identification) Technology, cifically monitoring students in Schools and patients in Hospitals for my Extended ay.
is (schools, RFID works in a similar way to cattle tagging, or product tagging in stores. A chip embedded into your student ID card and when you pass any of a number of 'readers' und the school, your attendance is recorded with the time and place.
1.	What year level are you in?
2.	Do you always have your School ID Card on you? Yes Δ No Δ
3.	If your ID card had a radio chip, would you oppose the taking of your attendance with it?
	Yes Δ No Δ
1	Can you think of any advantages? know where all students are.
5.	Any problems? Privacy Issues with people being monitored
6.	Do you think this is a breach to your privacy? Yes \(\Delta \) No \(\Delta \) If Yes, why? \(\text{ON U} \)
1	e student oposses the chip.
7.	Would you oppose having your attendance information stored for 5 years after you graduate? Yes Δ No Δ If Yes, why?
	graduate? 1es 21 No 211 1es, why:
8.	If you lost your card, should the school pay ~\$4.50 for a new one or would you pay?
	School pay Δ You pay Δ
9.	If the RFID system allowed you to make tuckshop purchases without money (but put on
	your account), or streamline borrowing from the library, would you support this? Yes Δ
	No A
	Can you think of any advantages? <u>Anthave the time</u>
11.	Any problems?
12.	Would you oppose statistics or reports being formed from your information of attendance,
	the tuckshop or the library? Yes Δ No Δ If Yes, why
13.	Do you think it is ethical to monitor patients' safety in the hospitals in this way? (to
	ensure that patients don't get mixed up in surgery) Yes Δ No Δ

Sui	vey for Students: No.7
	I'm Sonali Mendis and I'm doing RFID (Radio Frequency Identification) Technology, cifically monitoring students in Schools and patients in Hospitals for my Extended ay.
is e	chools, RFID works in a similar way to cattle tagging, or product tagging in stores. A chip embedded into your student ID card and when you pass any of a number of 'readers' and the school, your attendance is recorded with the time and place.
1.	What year level are you in?
2.	Do you always have your School ID Card on you? Yes Δ No Δ
3.	If your ID card had a radio chip, would you oppose the taking of your attendance with it?
10	Yes \triangle No \triangle Can you think of any advantages? No vold for vol \triangle The dance \triangle
5.	Any problems? Some one else could be it
6.	Do you think this is a breach to your privacy? Yes Δ No Δ If Yes, why?
7.	Would you oppose having your attendance information stored for 5 years after you graduate? Yes Δ No Δ If Yes, why?
8.	If you lost your card, should the school pay \sim \$4.50 for a new one or would you pay? School pay Δ You pay Δ
9.	If the RFID system allowed you to make tuckshop purchases without money (but put on
	your account), or streamline borrowing from the library, would you support this? Yes A
	No Δ
10.	Can you think of any advantages? M one efficient
11.	Any problems? parents in any not approve
12.	Would you oppose statistics or reports being formed from your information of attendance,
	the tuckshop or the library? Yes \triangle No \triangle If Yes, why

Thankyou for participating in my survey ☺

13. Do you think it is ethical to monitor patients' safety in the hospitals in this way? (to

ensure that patients don't get mixed up in surgery) Yes Δ No Δ

Survey for Students: No. 8	Survey	for	Students:	No.	8
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© I'm Sonali Mendis and I'm doing RFID (Radio Frequency Identification) Technology, specifically monitoring students in Schools and patients in Hospitals for my Extended Essay.

In schools, RFID works in a similar way to cattle tagging, or product tagging in stores. A chip is embedded into your student ID card and when you pass any of a number of 'readers' around the school, your attendance is recorded with the time and place.

110	and the school, your attendance is recorded with the time and place.
1.	What year level are you in?
2.	Do you always have your School ID Card on you? Yes Δ No Δ
3.	If your ID card had a radio chip, would you oppose the taking of your attendance with it
	Yes Δ No Δ
4.	Can you think of any advantages ?
5.	Any problems? malfunction
6.	Do you think this is a breach to your privacy? Yes Δ No Δ If Yes, why?
7.	Would you oppose having your attendance information stored for 5 years after you
	graduate? Yes & No & If Yes, why? H's not needed.
8.	If you lost your card, should the school pay ~\$4.50 for a new one or would you pay?
	School pay & You pay &
9.	If the RFID system allowed you to make tuckshop purchases without money (but put on
	your account), or streamline borrowing from the library, would you support this? Yes
1	ΝοΔ
10	Can you think of any advantages? easy if you forget \$
10.	Can you mink of any advantages:
11.	Any problems? Parents end up paying
	' // ()

13. Do you think it is ethical to monitor patients' safety in the hospitals in this way? (to ensure that patients don't get mixed up in surgery) Yes Δ No Δ

12. Would you oppose statistics or reports being formed from your information of attendance,

Thankyou for participating in my survey ©

the tuckshop or the library? Yes \(\Delta \) No \(\Delta \) If Yes, why

An analysis and comparison of the use of RFID tags for monitoring in Schools and Hospitals: do the benefits outweigh the risks?

	I'm Sonali Mendis and I'm doing RFID (Radio Frequency Identification) Technology cifically monitoring students in Schools and patients in Hospitals for my Extended ay.
is e	chools, RFID works in a similar way to cattle tagging, or product tagging in stores. A chip embedded into your student ID card and when you pass any of a number of 'readers and the school, your attendance is recorded with the time and place.
1.	What year level are you in?
2.	Do you always have your School ID Card on you? Yes & No &
3.	If your ID card had a radio chip, would you oppose the taking of your attendance with it?
	Yes A No A
4.	Can you think of any advantages ?
5.	Any problems? losing it
	Do you think this is a breach to your privacy? Yes \triangle No \triangle If Yes, why?
7.	Would you oppose having your attendance information stored for 5 years after you
	graduate? Yes \(\Delta \) No \(\Delta \) If Yes, why?
8.	If you lost your card, should the school pay ~\$4.50 for a new one or would you pay?
	School pay ∆ You pay ∆
9.	If the RFID system allowed you to make tuckshop purchases without money (but put on
	your account), or streamline borrowing from the library, would you support this? Yes Δ
	No Δ
10.	Can you think of any advantages?
11.	Any problems? Someone tacking it
	Would you oppose statistics or reports being formed from your information of attendance
	the tuckshop or the library? Yes Δ No Δ If Yes, why
13.	Do you think it is ethical to monitor patients' safety in the hospitals in this way? (to
	ensure that patients don't get mixed up in surgery) Yes Δ No Δ
Th	ankyou for participating in my survey ©

Survey for Students: No. 10

	I'm Sonali Mendis and I'm doing RFID (Radio Frequency Identification) Technology, cifically monitoring students in Schools and patients in Hospitals for my Extended ay.
is 6	chools, RFID works in a similar way to cattle tagging, or product tagging in stores. A chip embedded into your student ID card and when you pass any of a number of 'readers' and the school, your attendance is recorded with the time and place.
1.	What year level are you in?
2.	Do you always have your School ID Card on you? Yes Α No Δ
3.	If your ID card had a radio chip, would you oppose the taking of your attendance with it?
	Yes Δ No Δ
4.	Can you think of any advantages? <u>not having</u> roll call,
5.	Any problems? wagning?
	Do you think this is a breach to your privacy? Yes \triangle No \triangle If Yes, why?
7.	Would you oppose having your attendance information stored for 5 years after you
to	graduate? Yes & No & If Yes, why? does it have anything do with me after I leave?
8.	If you lost your card, should the school pay ~\$4.50 for a new one or would you pay?
	School pay & You pay & not on my account!
9.	If the RFID system allowed you to make tuckshop purchases without money (but put on
	your account), or streamline borrowing from the library, would you support this? Yes
	No Δ
10.	Can you think of any advantages? Not having to carry money
11.	Any problems? splinding of paventals money!
12.	Would you oppose statistics or reports being formed from your information of attendance,
	the tuckshop or the library? Yes \(\Delta \) No \(\Delta \) If Yes, why
13.	Do you think it is ethical to monitor patients' safety in the hospitals in this way? (to
	ensure that patients don't get mixed up in surgery) Yes Δ No Δ

57.

An analysis and comparison of the use of RFID tags for monitoring in Schools and Hospitals: do the benefits outweigh the risks?

© I'm Sonali Mendis and I'm doing RFID (Radio Frequency Identification) Technology,

•	specifically monitoring students in Schools and patients in Hospitals for my Extended Essay.		
is 6	schools, RFID works in a similar way to cattle tagging, or product tagging in stores. A chip embedded into your student ID card and when you pass any of a number of 'readers' und the school, your attendance is recorded with the time and place.		
1.	What year level are you in? 16		
2.	Do you always have your School ID Card on you? Yes 🛦 No 🛆		
3.	If your ID card had a radio chip, would you oppose the taking of your attendance with it?		
	Yes Δ No Δ		
4.	Can you think of any advantages ? quelle		
5.	Any problems? People Swaping cards, malfurctions		
6.	Do you think this is a breach to your privacy? Yes Δ No Δ If Yes, why?		
7.	Would you oppose having your attendance information stored for 5 years after you graduate? Yes \(\Delta \) No \(\Delta \) If Yes, why?		
8.	If you lost your card, should the school pay ~\$4.50 for a new one or would you pay?		
(School pay Δ You pay Δ		
9.	If the RFID system allowed you to make tuckshop purchases without money (but put on your account), or streamline borrowing from the library, would you support this? Yes A		
10.	No Δ Can you think of any advantages? Quick or, Save time		
11.	Any problems? Malfunction		
12.	Would you oppose statistics or reports being formed from your information of attendance,		
	the tuckshop or the library? Yes △ No △ If Yes, why		
13.	Do you think it is ethical to monitor patients' safety in the hospitals in this way? (to ensure that patients don't get mixed up in surgery) Yes \triangle No \triangle		

Survey for Students: No.12

spe	© I'm Sonali Mendis and I'm doing RFID (Radio Frequency Identification) Technology, specifically monitoring students in Schools and patients in Hospitals for my Extended Essay.	
is e	chools, RFID works in a similar way to cattle tagging, or product tagging in stores. A chip embedded into your student ID card and when you pass any of a number of 'readers' and the school, your attendance is recorded with the time and place.	
1.	What year level are you in?	
2.	Do you always have your School ID Card on you? Yes & No A	
3.	If your ID card had a radio chip, would you oppose the taking of your attendance with it?	
	Yes Δ No Δ	
4.	Can you think of any advantages ?	
	A	
	Any problems? <u>malfunctions</u>	
6.	Do you think this is a breach to your privacy? Yes \Delta No \Delta If Yes, why?	
7.	Would you oppose having your attendance information stored for 5 years after you	
	graduate? Yes 🛦 No 🛆 If Yes, why?	
8.	If you lost your card, should the school pay ~\$4.50 for a new one or would you pay?	
	School pay 🛆 You pay 🖄	
9.	If the RFID system allowed you to make tuckshop purchases without money (but put on	
	your account), or streamline borrowing from the library, would you support this? Yes Δ	
	No 🖄	
10.	Can you think of any advantages? easy if you forget	
11.	Any problems? not realising how much you've spent	
12.	Would you oppose statistics or reports being formed from your information of attendance,	
	the tuckshop or the library? Yes \triangle No \triangle If Yes, why	
13.	Do you think it is ethical to monitor patients' safety in the hospitals in this way? (to	
	ensure that patients don't get mixed up in surgery) Yes Δ No Δ	

59.

An analysis and comparison of the use of RFID tags for monitoring in Schools and Hospitals: do the benefits outweigh the risks?

	I'm Sonali Mendis and I'm doing RFID (Radio Frequency Identification) Technology, cifically monitoring students in Schools and patients in Hospitals for my Extended say.
is e	schools, RFID works in a similar way to cattle tagging, or product tagging in stores. A chip embedded into your student ID card and when you pass any of a number of 'readers' und the school, your attendance is recorded with the time and place.
1.	What year level are you in?
2.	Do you always have your School ID Card on you? Yes Δ No Δ
3.	If your ID card had a radio chip, would you oppose the taking of your attendance with it?
	Υes Δ Νο Δ
4.	for form teachers no role all paper work
5.	Any problems? - Casie to wag -
6.	Do you think this is a breach to your privacy? Yes \(\Delta \) No \(\Delta \) If Yes, why?
_	Not a breach - but more so impersonal.
7.	Would you oppose having your attendance information stored for 5 years after you
	graduate? Yes A No A If Yes, why? Why would they meed it?
8.	If you lost your card, should the school pay ~\$4.50 for a new one or would you pay?
	School pay Δ You pay Δ
9.	If the RFID system allowed you to make tuckshop purchases without money (but put on
	your account), or streamline borrowing from the library, would you support this? Yes Δ
	No A
10.	Caryou think of any advantages? Tuck hop would make more
11.	Any problems? Children would be briging whatever they next faverts
	Would you oppose statistics or reports being formed from your information of attendance,
	the tuckshop or the library? Yes Δ No Δ If Yes, why

Thankyou for participating in my survey ☺

13. Do you think it is ethical to monitor patients' safety in the hospitals in this way? (to

ensure that patients don't get mixed up in surgery) Yes Δ No Δ

Survey for Students: No.14

	I'm Sonali Mendis and I'm doing RFID (Radio Frequency Identification) Technology, cifically monitoring students in Schools and patients in Hospitals for my Extended ay.
is e	chools, RFID works in a similar way to cattle tagging, or product tagging in stores. A chip embedded into your student ID card and when you pass any of a number of 'readers' and the school, your attendance is recorded with the time and place.
1.	What year level are you in?
2.	Do you always have your School ID Card on you? Yes A No A
3.	If your ID card had a radio chip, would you oppose the taking of your attendance with it?
	Yes Δ No Δ
4.	Can you think of any advantages? No coll coll in manings/apternam
5.	Any problems? Have to have cood on you all the time
6.	Do you think this is a breach to your privacy? Yes \triangle No \triangle If Yes, why?
7.	Would you oppose having your attendance information stored for 5 years after you graduate? Yes \triangle No \triangle If Yes, why?
8.	If you lost your card, should the school pay ~\$4.50 for a new one or would you pay?
	School pay ∆ ∕You pay ∆
9.	If the RFID system allowed you to make tuckshop purchases without money (but put on
	your account), or streamline borrowing from the library, would you support this? Yes Δ
	No 🛆
10.	Can you think of any advantages? Don't have to always have
\sim	noney on you
11.	Any problems?
12.	Would you oppose statistics or reports being formed from your information of attendance,
	the tuckshop or the library? Yes \triangle No \triangle If Yes, why
13.	Do you think it is ethical to monitor patients' safety in the hospitals in this way? (to
	ensure that patients don't get mixed up in surgery) Yes A No A

61.

An analysis and comparison of the use of RFID tags for monitoring in Schools and Hospitals: do the benefits outweigh the risks?

© I'm Sonali Mendis and I'm doing RFID (Radio Frequency Identification) Technology, specifically monitoring students in Schools and patients in Hospitals for my Extended

is e	chools, RFID works in a similar way to cattle tagging, or product tagging in stores. A chip mbedded into your student ID card and when you pass any of a number of 'readers' and the school, your attendance is recorded with the time and place.
1.	What year level are you in?
2.	Do you always have your School ID Card on you? Yes 🛆 No 🐧
	If your ID card had a radio chip, would you oppose the taking of your attendance with it? Yes \triangle No \triangle
	Can you think of any advantages? No roll call in morning
	Any problems? 1000e it
	Do you think this is a breach to your privacy? Yes Δ No Δ If Yes, why?
7.	Would you oppose having your attendance information stored for 5 years after you graduate? Yes Δ No Δ If Yes, why?
8.	If you lost your card, should the school pay \sim \$4.50 for a new one or would you pay? School pay \triangle You pay \triangle
9.	If the RFID system allowed you to make tuckshop purchases without money (but put on
	your account), or streamline borrowing from the library, would you support this? Yes Δ
	No Δ
10.	Can you think of any advantages? You don't always med
m	oney on you
	Any problems?
12.	Would you oppose statistics or reports being formed from your information of attendance,
	the tuckshop or the library? Yes \(\Delta \) No \(\Delta \) If Yes, why
13.	Do you think it is ethical to monitor patients' safety in the hospitals in this way? (to ensure that patients don't get mixed up in surgery) Yes Δ No Δ

Survey for Students: No. 16

	I'm Sonali Mendis and I'm doing RFID (Radio Frequency Identification) Technology cifically monitoring students in Schools and patients in Hospitals for my Extended ay.
is e	schools, RFID works in a similar way to cattle tagging, or product tagging in stores. A chip embedded into your student ID card and when you pass any of a number of 'readers' and the school, your attendance is recorded with the time and place.
1.	What year level are you in?
	Do you always have your School ID Card on you? Yes ▲ No △
3.	If your ID card had a radio chip, would you oppose the taking of your attendance with it?
4.	Yes △ No ▲ Can you think of any advantages ? NO YO! CO!!
	Any problems? if you forget/loss your cord.
6.	Do you think this is a breach to your privacy? You Λ If Yes, why?
7.	Would you oppose having your attendance information stored for 5 years after you graduate? Yes No \(\Delta \) if Yes, why?
8.	If you lost your card, should the school pay ~\$4.50 for a new one or would you pay?
	School pay ∆ You pay ▲
9.	If the RFID system allowed you to make tuckshop purchases without money (but put on
	your account), or streamline borrowing from the library, would you support this? Yes Δ
	No ▲
10.	Can you think of any advantages?
11.	Any problems? loging track of what is purchased.
	Would you oppose statistics or reports being formed from your information of attendance.
	the tuckshop or the library? Yes △ No ▲ If Yes, why
13.	Do you think it is ethical to monitor patients' safety in the hospitals in this way? (to ensure that patients don't get mixed up in surgery) Yes \triangle No \triangle

63.

An analysis and comparison of the use of RFID tags for monitoring in Schools and Hospitals: do the benefits outweigh the risks?

	I'm Sonali Mendis and I'm doing RFID (Radio Frequency Identification) Technology, cifically monitoring students in Schools and patients in Hospitals for my Extended ay.
is e	chools, RFID works in a similar way to cattle tagging, or product tagging in stores. A chip embedded into your student ID card and when you pass any of a number of 'readers' and the school, your attendance is recorded with the time and place.
1.	What year level are you in?
2.	Do you always have your School ID Card on you? Yes Δ No Δ
3.	If your ID card had a radio chip, would you oppose the taking of your attendance with it?
	Yes Δ No Δ
4.	Can you think of any advantages ? No Call
	Any problems? Magagne your cound to someone else Do you think this is a breach to your privacy? Yes \$\Delta\$ No \$\Delta\$ If Yes, why?
	Would you oppose having your attendance information stored for 5 years after you
	graduate? Yes A No A If Yes, why? Not attending the
5	chool any mare
	If you lost your card, should the school pay ~\$4.50 for a new one or would you pay?
	School pay Δ You pay Δ
9.	If the RFID system allowed you to make tuckshop purchases without money (but put on
	your account), or streamline borrowing from the library, would you support this? Yes Δ
	Νο Δ
10.	Can you think of any advantages? Wouldn't have to bring
	oney to school
11.	Any problems? Over & pending
12.	Would you oppose statistics or reports being formed from your information of attendance
	the tuckshop or the library? Yes Δ No Δ If Yes, why
13.	Do you think it is ethical to monitor patients' safety in the hospitals in this way? (to

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ensure that patients don't get mixed up in surgery) Yes Δ No Δ

Survey for Students: No. 18

	I'm Sonali Mendis and I'm doing RFID (Radio Frequency Identification) Technology, cifically monitoring students in Schools and patients in Hospitals for my Extended ay.
is e	chools, RFID works in a similar way to cattle tagging, or product tagging in stores. A chip embedded into your student ID card and when you pass any of a number of 'readers' and the school, your attendance is recorded with the time and place.
1.	What year level are you in?
2.	Do you always have your School ID Card on you? Yes A TO
3.	If your ID card had a radio chip, would you oppose the taking of your attendance with it?
	Yes Δ To Δ
4.	Can you think of any advantages? No out call, quicker
f	easier
5.	Any problems? people an anak take your and and Do you think this is a preach to your privacy? Yes Mo DIf Yes, why?
6.	Do you think this is a breach to your privacy? Yes ANO A If Yes, why?
7.	Would you oppose having your attendance information stored for 5 years after you graduate? No Δ If Yes, why? Leave 1've left.
8.	If you lost your card, should the school pay ~\$4.50 for a new one or would you pay?
(School pay Δ You pay Δ
9.	If the RFID system allowed you to make tuckshop purchases without money (but put on
	your account), or streamline borrowing from the library, would you support this?
	Νο Δ
10.	Can you think of any advantages? Then you forget money
T	Louis de gestel-
	Any problems? Tat to much junk spend too much citling
12.	Would you oppose statistics or reports being formed from your information of attendance,
	the tuckshop or the library? Yes A No A If Yes, why
13.	Do you think it is ethical to monitor patients' safety in the hospitals in this way? (to
	ensure that patients don't get mixed up in surgery $oldsymbol{Yes}oldsymbol{\Delta}$ No $oldsymbol{\Delta}$

65.

An analysis and comparison of the use of RFID tags for monitoring in Schools and Hospitals: do the benefits outweigh the risks?

	I'm Sonali Mendis and I'm doing RFID (Radio Frequency Identification) Technology, cifically monitoring students in Schools and patients in Hospitals for my Extended ay.
is 6	chools, RFID works in a similar way to cattle tagging, or product tagging in stores. A chip embedded into your student ID card and when you pass any of a number of 'readers' und the school, your attendance is recorded with the time and place.
1.	What year level are you in?
2.	Do you always have your School ID Card on you? Yes Δ No Δ
3.	If your ID card had a radio chip, would you oppose the taking of your attendance with it?
	Yes Δ No Δ
	Can you think of any advantages? No role call in the morning.
5.	Any problems? If you don't have the card on you, you would be marked not there
6.	Do you think this is a breach to your privacy? Yes \(\Delta \) No \(\Delta \) If Yes, why?
7.	Would you oppose having your attendance information stored for 5 years after you
	graduate? Yes A No A If Yes, why? Because the school no longer
sh	old need you personal details.
	If you lost your card, should the school pay ~\$4.50 for a new one or would you pay?
	School pay Δ You pay Δ
9.	If the RFID system allowed you to make tuckshop purchases without money (but put on
	your account), or streamline borrowing from the library, would you support this? Yes 🛆
	Νο Δ
10.	Can you think of any advantages? No larger any red to cerry
a	round money.
11.	Any problems? If someone stole your card they could use
12.	Would you oppose statistics or reports being formed from your information of attendance,
	the tuckshop or the library? Yes \(\Delta \) No \(\Delta \) If Yes, why
13.	Do you think it is ethical to monitor patients' safety in the hospitals in this way? (to

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ensure that patients don't get mixed up in surgery) Yes Δ No Δ

Survey for Students: No. 20

	I'm Sonali Mendis and I'm doing RFID (Radio Frequency Identification) Technology, cifically monitoring students in Schools and patients in Hospitals for my Extended ay.
is e	chools, RFID works in a similar way to cattle tagging, or product tagging in stores. A chip imbedded into your student ID card and when you pass any of a number of 'readers' and the school, your attendance is recorded with the time and place.
1.	What year level are you in?
2.	Do you always have your School ID Card on you? Yes Δ No Δ
3.	If your ID card had a radio chip, would you oppose the taking of your attendance with it?
	Yes A No A
4.	Can you think of any advantages ? hope
5.	Any problems?nope
6.	Do you think this is a breach to your privacy? Yes Δ NoΔ If Yes, why?
7.	Would you oppose having your attendance information stored for 5 years after you graduate? Yes A No A If Yes, why? As long as its Safe
	If you lost your card, should the school pay \sim \$4.50 for a new one or would you pay? School pay Δ You pay Δ
	If the RFID system allowed you to make tuckshop purchases without money (but put on
	your account), or streamline borrowing from the library, would you support this? Yes Δ
	Νο Δ
10.	Can you think of any advantages? Attack Can't look morrey.
11.	Any problems? Over spending.
	Would you oppose statistics or reports being formed from your information of attendance,
	the tuckshop or the library? Yes \(\Delta \) No \(\Delta \) If Yes, why
13.	Do you think it is ethical to monitor patients' safety in the hospitals in this way? (to
	ensure that patients don't get mixed up in surgery $\mathbf{Yes} \Delta \mathbf{No} \Delta$
Th	ankyou for participating in my survey ©

Sui	vey for Students: No. 21	
	I'm Sonali Mendis and I'm doing RFID (Radio Frequency Identification) Technology, cifically monitoring students in Schools and patients in Hospitals for my Extended ay.	
is e	chools, RFID works in a similar way to cattle tagging, or product tagging in stores. A chip embedded into your student ID card and when you pass any of a number of 'readers' and the school, your attendance is recorded with the time and place.	
1.	What year level are you in?1	
2.	Do you always have your School ID Card on you? Yes Δ No Δ	
3.	If your ID card had a radio chip, would you oppose the taking of your attendance with it?	
	Yes Δ No Δ	
	Can you think of any advantages? Ease of taking accurate rolls; location of students during emergencies.	
5.	Any problems? Falsification of rolls (someone carrying a card that is not	theirs) Forgetting
6.	Do you think this is a breach to your privacy? Yes Δ No Δ If Yes, why?	10.5 9411 9
7.	Would you oppose having your attendance information stored for 5 years after you	
	graduate? Yes A No A If Yes, why? Unnecessary creepy	
8.	If you lost your card, should the school pay ~\$4.50 for a new one or would you pay?	
	School pay Δ You pay Δ	
9.	If the RFID system allowed you to make tuckshop purchases without money (but put on	
	your account), or streamline borrowing from the library, would you support this Yes A	
	No Δ	
10.	Can you think of any advantages? No small change	
11.	Any problems? No small change (fundraising etc.) malfunctioning card	
12.	Would you oppose statistics or reports being formed from your information of attendance,	
	the tuckshop or the library Yes A No A If Yes, why Innacurate, I never use	
7	the tuckshop	
13.	Do you think it is ethical to monitor patients' safety in the hospitals in this way? (to	
	ensure that patients don't get mixed up in surgery) Ves A No A	

68.

© I'm Sonali Mendis and I'm doing RFID (Radio Frequency Identification) Technology, specifically monitoring students in Schools and patients in Hospitals for my Extended

Survey for Students: No. 22

Essay.

is 6	chools, RFID works in a similar way to cattle tagging, or product tagging in stores. A chip embedded into your student ID card and when you pass any of a number of 'readers' and the school, your attendance is recorded with the time and place.
1.	What year level are you in?
2.	Do you always have your School ID Card on you? Yes Δ No Δ
3.	If your ID card had a radio chip, would you oppose the taking of your attendance with it?
	Yes Δ No Δ
4.	Can you think of any advantages? No roll call, faster,
5.	Any problems?
6.	Do you think this is a breach to your privacy? Yes \triangle No \triangle If Yes, why?
7.	Would you oppose having your attendance information stored for 5 years after you
	graduate? Yes A No A If Yes, why? Waste of Computer Space
8.	If you lost your card, should the school pay ~\$4.50 for a new one or would you pay?
	School pay ∆ You pay ∆
9.	If the RFID system allowed you to make tuckshop purchases without money (but put on
	your account), or streamline borrowing from the library, would you support this? Yes Δ
	No Δ
10.	Can you think of any advantages? If you foget your lunch,
11.	Any problems?
12.	Would you oppose statistics or reports being formed from your information of attendance
	the tuckshop or the library? Yes No & If Yes, why that breaching
	Your RHANAGER Privacy.
13.	Do you think it is ethical to monitor patients' safety in the hospitals in this way? (to
	ensure that patients don't get mixed up in surgery) Yes 🛦 No 🛆

69.

An analysis and comparison of the use of RFID tags for monitoring in Schools and Hospitals: do the benefits outweigh the risks?

	I'm Sonali Mendis and I'm doing RFID (Radio Frequency Identification) Technology, cifically monitoring students in Schools and patients in Hospitals for my Extended ay.
is e	chools, RFID works in a similar way to cattle tagging, or product tagging in stores. A chip embedded into your student ID card and when you pass any of a number of 'readers' and the school, your attendance is recorded with the time and place.
1.	What year level are you in?
2.	Do you always have your School ID Card on you? Yes Δ No Δ
3.	If your ID card had a radio chip, would you oppose the taking of your attendance with it?
	Yes Δ No Δ
4.	Can you think of any advantages ?
	· GUICKEY
5.	Any problems? No
6.	Do you think this is a breach to your privacy? Yes Δ No Δ/If Yes, why?
7.	Would you oppose having your attendance information stored for 5 years after you
	graduate? Yes A No A If Yes, why? You we no longer
04	tending meaning they have no night
	If you lost your card, should the school pay ~\$4.50 for a new one or would you pay?
	School pay 🛦 You pay 🛆
9.	If the RFID system allowed you to make tuckshop purchases without money (but put on
	your account), or streamline borrowing from the library, would you support this? Yes Δ
	Νο Δ
10.	Can you think of any advantages? If you forget your lunch
11.	Any problems?
12.	Would you oppose statistics or reports being formed from your information of attendance,
	the tuckshop or the library? Yes A No A If Yes, why 1+ 15 a local
d	privacy
13.	Do you think it is ethical to monitor patients' safety in the hospitals in this way? (to
	ensure that patients don't get mixed up in surgery) Yes Δ No Δ

70.

Survey for Students: No. 24

	I'm Sonali Mendis and I'm doing RFID (Radio Frequency Identification) Technology, cifically monitoring students in Schools and patients in Hospitals for my Extended ay.
is e	chools, RFID works in a similar way to cattle tagging, or product tagging in stores. A chip embedded into your student ID card and when you pass any of a number of 'readers' and the school, your attendance is recorded with the time and place.
1.	What year level are you in?
2.	Do you always have your School ID Card on you? Yes A No A
3.	If your ID card had a radio chip, would you oppose the taking of your attendance with it?
	Yes Δ No Δ
4.	Can you think of any advantages ? No coleccil
5.	Any problems? No
6.	Do you think this is a breach to your privacy? Yes \(\Delta \) No \(\Delta \) If Yes, why?
7.	Would you oppose having your attendance information stored for 5 years after you
	graduate? Yes A No A If Yes, why? because it is a waste
,	of space when I'm not even attending
8.	If you lost your card, should the school pay ~\$4.50 for a new one or would you pay?
	School pay ∆ You pay ∆
9.	If the RFID system allowed you to make tuckshop purchases without money (but put on
	your account), or streamline borrowing from the library, would you support this? Yes
	Νο Δ
10.	Can you think of any advantages? if you forget your lunch
11.	Any problems?
12.	Would you oppose statistics or reports being formed from your information of attendance,
	the tuckshop or the library? Yes & No & If Yes, why because it is
	breach of privacy
13.	Do you think it is ethical to monitor patients' safety in the hospitals in this way? (to
	ensure that patients don't get mixed up in surgery) Yes Δ No Δ
Th	ankyou for participating in my survey ©

71.

An analysis and comparison of the use of RFID tags for monitoring in Schools and Hospitals: do the benefits outweigh the risks?

© I'm Sonali Mendis and I'm doing RFID (Radio Frequency Identification) Technology, specifically monitoring students in Schools and patients in Hospitals for my Extended

Ess	ay.
is 6	schools, RFID works in a similar way to cattle tagging, or product tagging in stores. A chip embedded into your student ID card and when you pass any of a number of 'readers' und the school, your attendance is recorded with the time and place.
1.	What year level are you in?
2.	Do you always have your School ID Card on you? Yes Δ No Δ
3.	If your ID card had a radio chip, would you oppose the taking of your attendance with it?
(Yes Δ No Δ
4.	Can you think of any advantages? Not having voll coll
5.	Any problems? being monitored all the time. Do you think this is a breach to your privacy? Yes \(\Delta \) No \(\Delta \) If Yes, why?
6. (let the Anthony they don't have a
_ 	Would you oppose having your attendance information stored for 5 years after you
•	graduate? Yes A No A If Yes, why? What would be you all the true
1.	ove no right to monitor us for time when we don't
8.	If you lost your card, should the school pay ~\$4.50 for a new one or would you pay?
	School pay Δ You pay Δ
9.	If the RFID system allowed you to make tuckshop purchases without money (but put on
	your account), or streamline borrowing from the library, would you support this? Yes Δ
0	Now you would result in buging stuff you don't
10.	Can you think of any advantages? <u>forgetting lunch</u>
11.	Any problems? You'd spend too much
12.	Would you oppose statistics or reports being formed from your information of attendance,
	the tuckshop or the library Yes A No A If Yes, why they don't weed
+	o know- we have a right to privacy
13.	Do you think it is ethical to monitor patients' safety in the hospitals in this way? (to
	ensure that patients don't get mixed up in surgery Yes Δ No Δ

72.

Sui	Survey for Students: No. 26	
	I'm Sonali Mendis and I'm doing RFID (Radio Frequency Identification) Technology, cifically monitoring students in Schools and patients in Hospitals for my Extended ay.	
is e	schools, RFID works in a similar way to cattle tagging, or product tagging in stores. A chip embedded into your student ID card and when you pass any of a number of 'readers' und the school, your attendance is recorded with the time and place.	
1.	What year level are you in?	
2.	Do you always have your School ID Card on you? Yes Δ No Δ	
3.	If your ID card had a radio chip, would you oppose the taking of your attendance with it?	
	Yes Δ No Δ	
4.	Can you think of any advantages ? No roll coll	
	Any problems? En Being monitored all of the time	
6.	Do you think this is a breach to your privacy? Yes A No A If Yes, why? Not	
	Would you oppose having your attendance information stored for 5 years after you	
	graduate? Yes \triangle No \triangle If Yes, why?	
8.	If you lost your card, should the school pay ~\$4.50 for a new one or would you pay?	
(School pay Δ You pay Δ	
9.	If the RFID system allowed you to make tuckshop purchases without money (but put on	
	your account), or streamline borrowing from the library, would you support this? Yes Δ	
(No A	
10.	Can you think of any advantages? If you forget your worch	

the tuckshop or the library? Yes A No A If Yes, why

13. Do you think it is ethical to monitor patients' safety in the hospitals in this way? (to

11. Any problems? Allows people to spend money they don't

12. Would you oppose statistics or reports being formed from your information of attendance, have

ensure that patients don't get mixed up in surgery Yes \triangle No \triangle

An analysis and comparison of the use of RFID tags for monitoring in Schools and Hospitals: do the benefits outweigh the risks?

© I'm Sonali Mendis and I'm doing RFID (Radio Frequency Identification) Technology,

specifically monitoring students in Schools and patients in Hospitals for my Extended Essay.	
is 6	schools, RFID works in a similar way to cattle tagging, or product tagging in stores. A chip embedded into your student ID card and when you pass any of a number of 'readers' und the school, your attendance is recorded with the time and place.
1.	What year level are you in?
2.	Do you always have your School ID Card on you? Yes ΔNo Δ
3.	If your ID card had a radio chip, would you oppose the taking of your attendance with it?
	Yes Δ No Δ
4.	Can you think of any advantages? don't have to go to form
5.	Any problems? <u>you</u> cant wag
6.	Any problems? you cant wag Do you think this is a breach to your privacy? Yes Δ No Δ If Yes, why?
7.	Would you oppose having your attendance information stored for 5 years after you graduate? Yes \(\Delta \) No \(\Delta \) If Yes, why? \(\Delta \) Might show \(\Delta \) Miss along \(\Delta \) School
8.	If you lost your card, should the school pay ~\$4.50 for a new one or would you pay? School pay Δ You pay Δ
9.	If the RFID system allowed you to make tuckshop purchases without money (but put on
	your account), or streamline borrowing from the library, would you support this? Yes Δ
/	ΝοΔ
10.	Can you think of any advantages?
11.	Any problems? I would buy the whole store
	Would you oppose statistics or reports being formed from your information of attendance,
h	the tuckshop or the library (Yes & No & If Yes, why my parents
	Do you think it is ethical to monitor patients' safety in the hospitals in this way? (to
	ensure that notients don't get mived up in surgery) Was N No A

74.

Sur	vey for Students: No. 28
	I'm Sonali Mendis and I'm doing RFID (Radio Frequency Identification) Technology cifically monitoring students in Schools and patients in Hospitals for my Extended ay.
is e	chools, RFID works in a similar way to cattle tagging, or product tagging in stores. A chip embedded into your student ID card and when you pass any of a number of 'readers' und the school, your attendance is recorded with the time and place.
1.	What year level are you in?
2.	Do you always have your School ID Card on you? Yes No Δ
3.	If your ID card had a radio chip, would you oppose the taking of your attendance with it?
	Yes Δ No Δ
	Can you think of any advantages ?
5.	Any problems? You can't wag!
6.	Do you think this is a breach to your privacy? Yes No Δ If Yes, why?
7.	Would you oppose having your attendance information stored for 5 years after you
	graduate? Yes A Nach If Yes, why?
8.	If you lost your card, should the school pay ~\$4.50 for a new one or would you pay?
	School pay \(\Delta \) You pay \(\Delta \)
9.	If the RFID system allowed you to make tuckshop purchases without money (but put on
	your account), or streamline borrowing from the library, would you support this? Yes Δ
10.	Can you think of any advantages?
	Any problems?

13. Do you think it is ethical to monitor patients' safety in the hospitals in this way? (to ensure that patients don't get mixed up in surgery) Ves Δ No Δ

12. Would you oppose statistics or reports being formed from your information of attendance,

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the tuckshop or the library? Yes Δ No Δ If Yes, why

W

Essay.

Survey for Students: No. 29

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An analysis and comparison of the use of RFID tags for monitoring in Schools and Hospitals: do the benefits outweigh the risks?

© I'm Sonali Mendis and I'm doing RFID (Radio Frequency Identification) Technology, specifically monitoring students in Schools and patients in Hospitals for my Extended

is e	chools, RFID works in a similar way to cattle tagging, or product tagging in stores. A chip embedded into your student ID card and when you pass any of a number of 'readers' and the school, your attendance is recorded with the time and place.
1.	What year level are you in?
2.	Do you always have your School ID Card on you? Yes A No A
3.	If your ID card had a radio chip, would you oppose the taking of your attendance with it?
(Yes A No A
4.	Can you think of any advantages? Students can't way classes
5.	Any problems? NO
6.	Do you think this is a breach to your privacy. Yes Δ No Δ If Yes, why?
7.	Would you oppose having your attendance information stored for 5 years after you graduate? Yes \(\Delta \) If Yes, why?
8.	If you lost your card, should the school pay ~\$4.50 for a new one or would you pay?
	School pay Δ You pay Δ
9.	If the RFID system allowed you to make tuckshop purchases without money (but put on
	your account), or streamline borrowing from the library, would you support this? Yes Δ
	Νο Δ
10.	Can you think of any advantages? You would not have to win
	noney,
11.	Any problems?
12.	Would you oppose statistics or reports being formed from your information of attendance,
	the tuckshop or the library? Yes No A If Yes, why
13.	Do you think it is ethical to monitor patients' safety in the hospitals in this way? (to
	ensure that patients don't get mixed up in surgery) Yes Δ No Δ

76.

76

© I'm Sonali Mendis and I'm doing RFID (Radio Frequency Identification) Technology, specifically monitoring students in Schools and patients in Hospitals for my Extended

Survey for Students: No. 30

is e aro	schools, RFID works in a similar way to cattle tagging, or product tagging in stores. A chip embedded into your student ID card and when you pass any of a number of 'readers' und the school, your attendance is recorded with the time and place.
	What year level are you in?
2.	Do you always have your School ID Card on you? Yes A No A
3.	If your ID card had a radio chip, would you oppose the taking of your attendance with it?
	Yes Δ No Δ
	Can you think of any advantages? studen is can be
5.	Any problems?
	Do you think this is a breach to your privacy? Yes \triangle No \triangle If Yes, why?
7.	Would you oppose having your attendance information stored for 5 years after you graduate? Yes ΔNo Δ If Yes, why?
8.	If you lost your card, should the school pay ~\$4.50 for a new one or would you pay?
(School pay Δ You pay Δ
9.	If the RFID system allowed you to make tuckshop purchases without money (but put on
	your account), or streamline borrowing from the library, would you support this? Yes A
10.	No ∆ Can you think of any advantages?
11.	Any problems?
12.	Would you oppose statistics or reports being formed from your information of attendance,
	the tuckshop or the library? Yes \triangle No \triangle If Yes, why
13.	Do you think it is ethical to monitor patients' safety in the hospitals in this way? (to ensure that patients don't get mixed up in surgery) Yes \triangle No \triangle

77.